



# FOUR SEASONS

RV RENTALS BY FRASERWAY

## IMPORTANT INFORMATION FOR WINTER CAMPING

Dear Customer,

The following information is provided to all renters who are travelling during a time of the year where freezing temperatures are a risk. We kindly ask you to read these directions carefully and sign the document in acceptance.

### **Units are winterized:**

Please note that all vehicles departing between October 01 – April 30 may be subject to winterization. The decision will be based on the projected temperatures at the time of departure and the weather forecast. If the vehicle is winterized, it will have no water on board. You will have to supply external water jugs and the shower will not be usable. If you wish to use the toilet you will need to carry anti-freeze with you to ensure the liquids will not freeze in the tank. The same goes for the sinks (grey water). If you are planning on draining any liquids down the grey water tank please note: a cup of antifreeze will be required after each use to ensure no water is freezing in the p-trap and the tanks cannot be more than 50% full (leaving enough air for expansion in the event the contents freeze after all). As all public dump stations will be closed, a dumping fee of \$25 will be levied upon return if the grey- or black water tank have been used.

### **Batteries:**

Please be aware that batteries drain much faster in cold weather. The camper batteries are connected to several appliances and electrical systems in your camper and therefore have to be kept charged up at all times. In order to keep your batteries at a working level the vehicle needs to be plugged in to an electrical power outlet each night. Therefore please plan your trip accordingly and ensure that 110V plug-ins are available at your destination for the night.

### **Furnace:**

One of the most important features in your camper during the winter months is your furnace. Your furnace is running on propane but the automatically connected ventilator for distributing the heat inside the camper is drawing its power from your batteries (a night without being plugged in while your furnace is running might drain your batteries enough to prevent them from functioning properly. Once batteries are depleted, they will no longer accept charges and need to be connected to a special external charger for 5-6 days before they are able to hold any charge).

### **Propane:**

Several appliances are running off your propane supply:

Stove top, oven (if applicable), refrigerator and as mentioned above – the furnace.

Supplied propane on board varies from 32l – 87l depending on the vehicle type and will likely not last for your entire trip (especially because the furnace will be drawing a lot of propane). Therefore, another important point to implement into your planning stage for winter camping is possible locations to refill your propane supply along your planned route.

**IMPORTANT:** Propane transforms to a liquid state at approximately -42°C (-44°F), which will render all propane-operated appliances inoperative. It is important to note that while driving, the wind chill may cause propane to cool down further below the actual outside temperature, and may therefore liquefy faster than expected.

**Engine Block Heater:**

Once temperatures drop below -20°C, starting the engine may become more difficult. As these winter temperatures are common in several regions of Canada, all our vehicles are equipped with an engine block heater. A block heater warms the engine to increase the chances for the engine to start as well as warm up your vehicle faster than it normally would in extremely cold weather.

We will supply you with an extension cord at time of pick up to plug in your engine block heater whenever temperatures are falling below -20°C, particularly when parked for a longer time period (i.e. overnight). Your block heater is connected to a power cord routed through the vehicle's grill and needs four hours to warm up the engine before it is started.

**Generator:**

If your vehicle is equipped with a built-in generator, please bear in mind that generators may not start in cold temperatures and are therefore not a safe back up to rely on for producing 110V and recharging your camper batteries.

**Attention:**

If forecasted temperatures are below -35°C we keep the right to cancel the booking for safety reasons (with a full refund of your rental cost). Extreme temperatures may cause a lack of pressure in the propane tank and may prevent your furnace and other appliances from working properly.

By signing this form, the Renter acknowledges full responsibility for any damage to the domestic water system that is caused by freezing to the rented unit.

Upon return of the vehicle, the domestic water system will be thoroughly tested for leaks. The water test cannot be performed if any part of the water system is frozen. In this case the Renter's security deposit will be held until the water test can be performed and damages assessed. The Renter will be required to pay any such damage prior to receiving a refund of the security deposit.

This is an appendix to our Terms and Conditions and as such is part of the Rental Agreement. All of our other terms and conditions apply.

I acknowledge that I have read and understand the above outlined information which is crucial for winter rentals.

\_\_\_\_\_  
Renter's Name

\_\_\_\_\_  
Rental Agreement #

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

For further questions please do not hesitate to contact us. We are happy to answer all your questions or concerns.

SAFE TRAVELS!

Your Four Seasons RV Rentals Team